Mystic Waters
Family Aquatic Center
Des Plaines Park District

Mystic Waters Group Reservations Information

Group reservations available Monday–Friday, from June 1 to August 7

Reservations are accepted beginning February 2, and are processed on a first come, first-served basis.
Please include a second choice, in the event your first choice has reached capacity.

TIMES	FEES	GROUP SIZE
10:00a–2:00p Monday–Friday	$13 per camper, $11 per counselor	Minimum 10 Maximum 500

IMPORTANT!

Groups with children under 10 years are required to have a 1:5 counselor to camper ratio.
With children 10 years and over the ratio is 1:10.
Please note: Groups who do not meet these safety minimums will be refused admission.

LUNCH

Groups can bring their own sack lunch or purchase items from the Island Café
Lunch times will be assigned on the day of your trip. The Island Café opens at 11:30a.

PAYMENT

A $50 deposit for each visit is due with each reservation form. *Requests are not processed without a deposit.*
Your deposit will be applied to the amount due at the door.
Balance is due at the door on the date of your trip.
You may also pre-pay the amount due. Refunds are only issued for amounts exceeding $10.00.
Please make checks payable to the Des Plaines Park District.

CERTIFICATE OF INSURANCE

To complete your reservation, the Des Plaines Park District needs a copy of your Certificate of Insurance in the amount of $1,000,000.00 (one million dollars) that must include the following language: "Additional insured for 1 million dollars which is to include the Des Plaines Park District, its offi cers, employees, volunteers and agents." This document must also list your specific rental dates.

Note: Organizations who are members of the Park District Risk Management Agency (PDRMA) are exempt.

CONFIRMATION

Confirmation of your reservation will be e-mailed to you, along with other information about your visit.

REFUND POLICY

Cancellations made by you will result in possible rescheduling, or forfeit of your $50 deposit.
Cancellations made by the Des Plaines Park District due to weather or unforeseen circumstances will result in possible rescheduling or full refund of your deposit.

Prairie Lakes Aquatic Center • 515 E. Thacker Street • Des Plaines, IL 60016
Phone: 847-390-4949 • www.DPParks.org
Mystic Waters • 2025 Miner Street • Des Plaines, IL 60016 • 847-391-5740 (in season)

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2026 Group Reservation Request Form

Reservations are processed in the order in which they are received.

Instructions: Please complete the requested information below. You must use a separate form for each requested visit. *Requests are not processed without a deposit*. Please make sure that you provide a phone number where you can be reached, in case questions arise. *Thank you for your reservation.*

Reservation Date First Choice _____ Day _____ Month _____ Date 2026 Year

Reservation Date Second Choice _____ Day _____ Month _____ Date 2026 Year

Agency Name _____

Contact Person _____

Address _____ Street

Address _____ City State Zip

Phone Number _____ ☐ Office ☐ Cell ☐ Home

Alternate Number _____ ☐ Office ☐ Cell ☐ Home

Fax Number _____

E-Mail Address _____

☐ Our agency is a member of the Park District Risk Management Agency (PDRMA)

____ **Number of Campers** x $13 per camper = _____

____ **Number of Counselors*** x $11 per counselor = _____

____ **Total Number of Guests** Total Price = _____

\- $50.00 Deposit - $ 50.00

= Total Due on Arrival = _____

☐ Check Enclosed ☐ Visa ☐ Master Card ☐ Discover **Expiration Date** _____/_____

Card Number ☐☐☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐

Please do not email your credit card information.

CVV 3-digits
On back of card

Cardholder Name _____ **Charge Amount $** _____

Signature _____ **Date** _____

***There must be at least one adult present for every ten children age ten and older, and one adult present for every five children under the age of ten. Supervisors who are eighteen years and older are considered adults.**

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General Rules

1. After getting off the bus, everyone in your group will be given wristbands. They identify your group to our staff. Everyone must wear them the entire day. The amount of wristbands given will reflect the final charge amount.

2. Supervisors/counselors are required to watch their children at all times. There must be at least one counselor for every five campers under the age of 10 and one counselor for every 10 campers 10 years and older throughout the entire facility at all times. Campers wearing lifejackets must be in arms reach of a counselor at all times.

3. Campers under the age of 10 must be accompanied by a counselor in the lazy river. Counselors with campers 10 years of age or older do not have to enter the lazy river but must at least be present at the entrance or exit of the lazy river.

4. Lifeguards are on duty to respond to emergencies only. If First Aid is needed the first aid office is located outside the locker room entrances.

5. Shoes are not allowed on the pool deck. Please remove them before leaving the locker room.

6. After leaving the locker room, a staff member will show your group to your assigned sitting area. Keep your belongings there throughout the day- as close to the fenced portion of your assigned area as possible. The tented area is for all camps to share, however feel free to eat your lunch underneath the tent if room allows. Campers are not allowed to eat in concessions area.

7. Lounge and deck chairs are not to be used by campers or counselors.

8. There is no running on the pool deck or boisterous activity allowed.

9. Guests must be 42 inches or taller to ride the water slides.

10. Food and drinks are allowed in the designated food areas only. Concessions are available for everyone to use, however all food must be eaten in the assigned sitting area and not the picnic tables. Campers are not allowed to use the picnic tables.

11. Your group will have a specific time when they can eat lunch. Please listen for your group to be called. Campers buying food in the concessions stand must be accompanied by a counselor.

12. All groups are responsible for cleaning up their own assigned areas. If your group needs more garbage bags please ask one of our staff.

13. Please listen for when it is time for your group to leave.

14. Campers and counselors must also abide by the general facility rules. Staff can provide you with a physical copy of these rules if you wish to see them.

15. Most of all enjoy your time at Mystic Waters!

I, the undersigned, will take full responsibility for making sure that all members of my group are aware of and will follow the above rules and facility rules/regulations for the duration of time the group is inside the facility. Furthermore, I will abide by all pre-arranged terms and conditions that are stated in the group reservation confirmation/contract.

Print Name: _____ Staff Initial: _____

Sign Name: _____