APPENDIX B: RESIDENT SURVEY



Greetings! The Des Plaines Park District needs your input to understand your use and opinions of park district programs, facilities, and parks. By completing this survey, you will provide key input to help shape the future strategic plan for parks and recreation within the Des Plaines Park District.

The survey should take about 10 minutes to complete. Please consider the views of your whole household in answering these questions. We appreciate your response by Wednesday, November 23rd. You can also complete the survey online via this link: https://tinyurl.com/DesPlainesPD-future-planning

Your feedback is confidential. Only de-identified data in grouped form will be included in the final report. Everyone who completes the survey will have the option to submit their email address for one of 20 \$25 Amazon gift cards.

A summary of the results will be available on the Des Plaines Park District website for you to view when the project is completed.

If you have any questions about the survey, please feel free to contact Dr. Laura Payne, University of Illinois at Urbana-Champaign at (217) 244-7038 or lpayne@illinois.edu.

Sincerely,

Don Miletic Executive Director

1a. During the past 12 months, how many times have members of your household visited or attended the following Des Plaines Park District (DPPD) parks, facilities, and programs? Please check the box that matches your use.

Household Participation	More than 25 times	11-25 times	6-10 times	1-5 times	None
Programs					
Parks					
Outdoor Shelters & Pavilions					
Outdoor Pools					
Playgrounds					
Outdoor Athletic Fields and/or Courts					
Golf Facilities	[]				
Prairie Lakes Community Center					, 🗆
Prairie Lakes Aquatics Center					
Mountain View Adventure Center					
1b. If you answered "none" – that you have not visited Des F please let us know what keeps you from using the park distri Not aware of programs Program fees to be another park district Lack of transpoor In the conflict Use another park district Use a private club Quality of program Limited capacity/waitlist Other (please 2a. Please rate the overall quality (e.g., condition, upkeep, cl	ict. Please <u>che</u> too expensive ortation grams explain):	eck all that Too Lack	apply. busy of conveni nvenient lo	ient parkin ocation	1g

and parks. Check the box that corresponds with your overall quality rating.

Facilities				_	Have Not
	Excellent	Good	Fair	Poor	Used
Pools and Aquatics Facilities					
Prairie Lakes Aquatic Center					
Mystic Waters Family Aquatic Center					
Chippewa Pool					
Golf Facilities					
Lake Park Golf Course		A common of			
Golf Center Des Plaines					

Have Not

	Excellent	Good	Fair	Poor	Usea
Prairie Lakes Community/Fitness Center					
Lake Park Marina					
Shelters & Fieldhouses					
Administrative & Leisure Center					
Prairie Lakes Theatre					
Rand Park Ball Fields					
Prairie Lakes Athletic Fields					
Mountain View Adventure Center					
Parks	Excellent	Good	Fair	Poor	Have Not Used
Arndt Park, includes fieldhouse					
Blackhawk Park					
Bluett Park					
Centennial Park					
Dimucci-Lowenberg Park					
Hawaii Park					
Kylemore Greens					
Lake Park					
Mohawk Park					
Potawatomie Park					
Sesquicentennial Park					
Seminole Park					
Willow Park			П	П	
Willow Park West Park, includes fieldhouse				_	

Other Facilities

3. We would like your opinion regarding the following Des Plaines Park District (DPPD), creation and parks issues and topics. Please check the box that indicates how much you agree or disagree with each statement.

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree
I am satisfied with the recreational opportunities offered by the DPPD.				
Recreation programs, facilities & park areas are important to my quality of life.				
DPPD is responsive to the recreation & parks needs of the community.				
DPPD has effective marketing strategies to "get the word out" about programs, activities and events.				
DPPD programs and services are a good value for the money.				
There are enough parks available to residents of the DPPD.				
DPPD parks and recreation opportunities enhance the sense of community in Des Plaines.				
DPPD Staff are courteous and helpful.				

4a. The Des Plaines Park District (DPPD) would like your input on projects that would improve the parks and recreation facilities. How important are the following *potential* park district initiatives to you and members of your household? Please <u>check the box that corresponds with how important</u> you perceive each initiative.

Initiative	Very Important	Somewhat Important	Not Important
Add a dog park			
Improve/renovate/add dance studio(s)			
Improve/renovate preschool rooms			
Add more outdoor pickleball courts			
Replace Mystic Waters with an Indoor Multi-Use Sports Complex (would include 6 basketball courts, volleyball courts, two indoor turf sport fields and batting cages)			
Increase parking at the Golf Center Des Plaines			
Increase parking at Lake Park			
Add a Nature Center			

Increase the nu other outdoor p	mber of open park spaces oursuits.	for walking,	picnicking, and			
	g at Prairie Lakes					
Air conditioning	g at the Administration and	l Leisure Cer	iter			
Add a disc golf	course to an existing park					
CONTRACTOR NAME OF TAXABLE	ant are the following pote at least 3 of your top prefe					household?
Rank 1-4	Initiative					
	Add a Dog Park			Add a Nature (Center	
	Improve/renovate/add d studio(s)	ance		Increase numb	LANCE COMPANIENCE CONTROL CONTROL	rk spaces for outdoor pursui
	Improve/renovate prescl	nool rooms		Outdoor Lighti	ng at Prairie L	.akes
	Add more outdoor pickle	ball courts		Air conditionin Leisure Center	575	inistration and
	Replace Mystic Waters w Multi-Use Sports Comple		r	Add a disc golf	course to an	existing park
	Increase parking at the G Des Plaines	olf Center				
-	Increase parking at Lake	Park				
Cumberland 1	: Plaines Manor Park and C Terrace Park's playground v From the following list, <u>ple</u> s	was updated	, which provide	es an opportuni	ty to re-desig	n Des Plaines
☐ Playgro☐ Tricycl	e Play Area ng Rocks ng Wall	☐ Picklel ☐ Grillin ☐ Bird/P	ball Courts ball Courts 3 Areas ollinator Garde Shelter		Bocce Ball and Tennis Could Seating are Other: (plea	rts as
	nes Park District (DPPD) of special event in the last 1		y of special eve	ents throughout	the year. Hav	ve you attended
Yes	No (skip to 6c)		Unsure			

6b. Which of the following Des Plaines Park District (DPPD) special events have you attended in the past and what is your overall evaluation of the event? Please check all that apply.

			Overa	ll Evalua	tion of Ev	ents
	Have yo		Excellent	Good	Fair	Poor
Special Events				· · · · · · · · ·		
Family New Year's Eve	□Yes	□ No				
Chili Open (i.e., Winter Golf Tournament)	□Yes	□ No				
Royal Ball	□Yes	□ No				
Run/Walk Events	□Yes	□ No				
Live at the Lake Concert – Lake Park	□Yes	□ No				
Live at the Lake Central Park – Downtown	□Yes	□ No				
Family Day at Lake Park	□Yes	□ No				
Fall Fest	□Yes	□ No				
Halloween Trunk or Treat	□Yes	□ No				
Winter Wonderland	□Yes	□ No				
Park-It!	□Yes	□No				

6c. If you did not attend specia	6c. If you did not attend special events, what are the reasons why? Please <u>check all that apply</u> .						
Not aware of event	Schedule Conflicts	Quality of event(s)					
Not interested in event	Inconvenient location	Other (please explain):					
Event fee too expensive	New Event Suggestions (ple	ease explain):					
7a. Have you and/or members provided by the Des Plaines Pa Yes No (skip to Q8) Unsure	NAME OF THE PROPERTY OF THE PR	ildhood/Youth/Teen/Summer Camp programs					

7b. What types of <u>Early-Childhood/ Youth/Teen/Summer Camp</u> programs provided by the Des Plaines Park District (DPPD) have you and members of your household attended? <u>Please check all that apply</u>.

		C	verall E	valuation		
	Have yo	Excellent	Good	Fair	Poor	
	Attend					
Early Childhood	□Yes	□No				
Youth Programs (K-6 th)	□Yes	□No				
Teen Programs (7 th - 12 th)	□Yes	□No				
Summer Camps	□Yes	□No				

8a. Have you and/or members of your hous	ehold part	icipated in	dance prog	rams pro	ovided by	the Des Pl	aines Par
District (DPPD)?							
Yes No (skip to Q9)	Unsure						
8b. What types of <u>dance programs</u> provided household attended and what is your opinion						nd membo	ers of you
			Overall	Evaluati	on of Pro	grams	ľ
	Have yo	1041010	Excellent	Good	Fair	Poor	
Dance Classes							
Artistry in Motion (Competition)	□Yes	□No					
School of Dance (Recital)	□Yes	□No					
Other Dance	□Yes	□No					
9a. Have you and/or members of your hous Park District (DPPD)? Yes No (skip to Q10) 9b. What types of athletics programs provide your household attended? Please check all the programs of the provided strength	Unsure	Des Plaine	s Park Distri	ct (DPPD) have you	u and men	
				2000	on of Pro	T	
	Have yo		Excellent	Good	Fair	Poor	
Instructional Sports							
Ages 2-4	□Yes	□No					
Λ Γ 7	TV	T No					1

			Overall Evaluation of Programs				
	1751-00911324-0109-01 - 1137	Have you Attended?		Good	Fair	Poor	
Instructional Sports							
Ages 2-4	□Yes	□ No					
Ages 5-7	□Yes	□No					
Ages 8-13	□Yes	□ No					
Ages 14-18	□Yes	□ No					
Team Sports Development			Excellent	Good	Fair	Poor	
Ages 5-7	□Yes	□ No					
Ages 8-13	□Yes	□No					
Ages 14-18	□Yes	□ No					
Team Sports Competition			Excellent	Good	Fair	Poor	
Ages 5-7	□Yes	□ No					
Ages 8-13	□Yes	□ No					
Ages 14-18	□Yes	□ No					
Adult Sports			Excellent	Good	Fair	Poor	
High School Leagues	□Yes	□ No					
Adult Leagues 18+	□Yes	□No					
Adult Instructional 14+	□Yes	□No					
Golf			Excellent	Good	Fair	Poor	
Golf Leagues	□Yes	□ No					
Golf Instruction	□Yes	□ No					

1.5	nd/or members of	your hous	ehold pa	rticipated	in <u>fitness and</u>	d aquatio	s progran	<u>ns</u> provide	d by the
	District (DPPD)?	: 4 011\		Heat					
Yes	No (sk	ib to (TT)		Uns	sure				
	s of <u>fitness and aqu</u> Ir household atten					Park Di	strict (DPI	PD) have y	ou and
		1			Ougsall	Euglugti	on of Duo	740 MAG	1
		1	Have yo	NT.	Excellent	Good	on of Pro	Poor	ł
			Attende		EXCENENT	Good	ган	1001	
Fitness Progra	ms		Accorde						Ì
Group Fitness			□Yes	□No					1
Yoga	234/23/A44-34(-40)(-40)		Yes	□No					
Cycling			□Yes	□No					İ
Personal Traini	ing		□Yes	□No					1
Aquatics Progr									1
Aqua Fitness C	lasses		□Yes	□No					1
Swim School			□Yes	□No					1
Private Swim L	essons		□Yes	□No					1
Warriors Swim	Team		□Yes	□No					1
Water Polo Cai	mp		□Yes	□No					1
Outdoor Swim	Lessons		□Yes	□No					1
	any Des Plaines Pa d you please let us		50 51 5			uestions	6 through	n 10 above	e as "faii
District (DPPD)?			o postation in construent and a state of	500 - 500 / 900 (▼	in <u>active adu</u>	<u>lt</u> provid	ed by the	Des Plaine	es Park
Yes	No (skip to Q12	c)	Uı	nsure					
12b . Overall, wh check one answ	nat is your opinion er.	of active a	dult prog	grams with	in the Des Pla	aines Pa	rk District	(DPPD)? P	lease
Excellent	Good	Fair	Po	oor					

12c. We would like your input on program ideas for <u>active adults.</u> Please let us know what you would like to see offered.

Active Adult Program Ideas	Very Interested	Moderately Interested	A Little Interested	Not At All Interested
Trips (e.g., day trips around the Chicagoland area)				
Events (e.g., themed special event and/or social gathering)				
Enrichment (e.g., life-long learning programs)				
Outdoor (e.g., outdoor recreation)				
Technology (e.g., instructional programs)				
Suggestions (explain):				

Enrichmen	nt (e.g., life-long learning programs)								
	e.g., outdoor recreation)								
	y (e.g., instructional programs)								
Suggestion	ns (explain):								
1.3. Let us know what other programs you would like offered by the Des Plaines Park District (DPPD):									
14. In addition to the Des Plaines Park District (DPPD), what other organizations do you and members of your nousehold use for recreation? Please check all that apply.									
☐ An	other local park district		Private dan	ce studios					
☐ Fai	ith-based/Private-preschool		Des Plaines	History Center (d	downtown)				
□ Yo	uth travel sports teams		Frisbie Seni	or Center					
□ Pu	blic School based sports/activities			s Association of S (M-NASR) activiti					
☐ Pri	vate/Faith-based school			Contrary continuous contrary					
spo	orts/activities		Other: (plea	ase explain):					
□ Pri	ivate/commercial fitness facilities	-							
□ De	es Plaines Public Library								
	your preferred method of keeping informed of lease rank from 1 to 3 your preferences, with								
Kalik 1	r3								
	Seasonal Spectrum Brochure	-		nstagram					
	DPPD Playbook (mini seasonal mailer)	-		Twitter					
	Newspaper	_		Facebook					
	Park District Staff	-		Website					
	Direct Mail	-		E-Mail					
	Friend/Neighbor	-		DPPD Mobile App)				
	Instagram			Other (explain):_					
						0			

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16. How did you access this survey? Please check one
Email Postcard DPPD Mobile App Signage Website Social Media
17. Which of the following best describes the location of your residence?
North of Algonquin Road South of Algonquin Road
Background questions — Having some information about your background helps to ensure the results of this surv reflect all the residents of the Des Plaines Park District (DPPD). This information is anonymous and only reported grouped form.
18. What is your age in years?
19. How many years have you lived in the Des Plaines Park District?
20. Including you, how many people live in your household?
21. What is your gender identity?
Male Female Non-binary Prefer to describe:
Prefer not to answer
22a. Which of the following do you identify with?
Asian/Pacific Islander Black/African American Hispanic/Latino
American Indian or Native Alaskan Caucasian/White Native Hawaiian/Other Pacific Islander
Prefer not to answer Other (please explain):
22b. Which of the following best describes you? Please check all that apply
White
Eastern European (Ukraine, Hungary, etc.) Northern European (Sweden, Finland, etc.)
Southern European (Italy, Greece, etc.) North American (United States & Canada)
Western European (Germany, France, etc.)
Hispanic/Latino
South AmericanCentral AmericanCaribbeanSpain/Portugal
Black
African African-American Caribbean
Asian
Southeast Asian Western Asian Northern Asian

planning process.